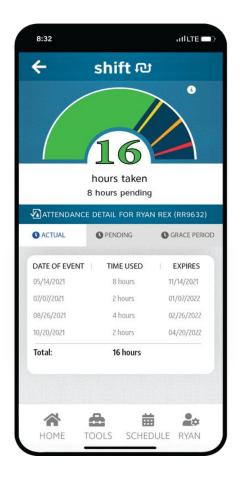
Attendance Application

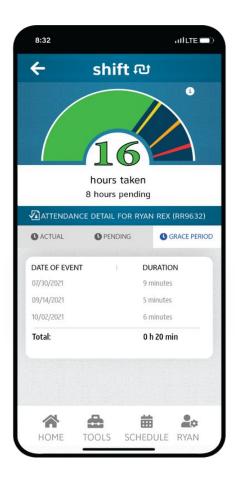
Actual Absences

Actual hours "taken" are the hours an employee has been issued for any unprotected and unexcused time missed



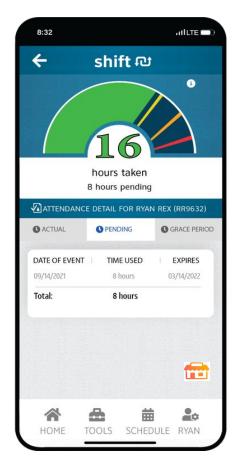
Grace Period

The grace period is up to 10 minutes at the beginning of the shift; this time does not count towards attendance



Pending

Pending indicate time pending protection (for FMLA, Paid Sick Leave, etc.); hours in "pending" status don't count towards attendance



Your24 Absence Policy

- All unprotected/unexcused time used towards employee's Your24 balance:
 - 1 to 10 minutes = Grace Period
 - 11 to 120 minutes = 2 hours
 - >120 minutes = Total time missed rounded up to next hour
 - Full shift absence = Total hours of scheduled shift (up to 8 hours)
- Each occurrence has 6-month expiration

Consecutive Day Treatment

- Full scheduled hours missed for day 1, half the scheduled time missed for consecutive days after
- Absences before and after a vacation day or holiday are not treated as consecutive days

Protected Absences

Attendance team contacts managers after employee has 5 days of consecutive call-outs

Discipline

Discipline begins with counseling notice at 26 hours; each progressive unexcused absence advances discipline step

• CN (26), WW (30), FWW (34), Separate (38)