

**2022 DIRECTV Care Labor Agreement Wage Schedules
01.16.2025**

Title(s):
CLIENT SERVICE SPECIALIST
CLIENT SERVICE SPECIALIST (WFH)

Step	2/12/2022	2/12/2023	2/11/2024	2/9/2025
1	\$540.00	\$540.00	\$540.00	\$540.00
2	\$566.00	\$568.00	\$569.00	\$570.50
3	\$593.00	\$597.00	\$600.00	\$603.00
4	\$621.00	\$628.00	\$632.50	\$637.00
5	\$650.50	\$660.00	\$666.50	\$673.00
6	\$682.00	\$694.00	\$702.50	\$711.50
7	\$714.50	\$730.00	\$740.50	\$751.50
8	\$748.50	\$767.50	\$781.00	\$794.50
9	\$784.00	\$807.00	\$823.00	\$839.50
10	\$821.50	\$848.50	\$867.50	\$887.00
11	\$861.00	\$892.00	\$914.50	\$937.00
12	\$902.00	\$938.00	\$964.00	\$990.50
13	\$945.00	\$986.50	\$1,016.00	\$1,046.50

Title(s):
CUSTOMER SERVICE REPRESENTATIVE I
CUSTOMER SERVICE REPRESENTATIVE (WFH)

Step	2/12/2022	2/12/2023	2/11/2024	2/9/2025
1	\$418.50	\$418.50	\$418.50	\$418.50
2	\$445.50	\$447.00	\$448.00	\$449.00
3	\$473.50	\$477.00	\$479.50	\$482.00
4	\$504.00	\$509.50	\$513.00	\$517.00
5	\$536.50	\$544.00	\$549.50	\$555.00
6	\$570.50	\$581.00	\$588.00	\$595.50
7	\$607.00	\$620.00	\$629.50	\$639.00
8	\$646.00	\$662.00	\$673.50	\$685.50
9	\$687.00	\$707.00	\$721.00	\$735.50
10	\$731.00	\$755.00	\$772.00	\$789.00
11	\$778.00	\$806.00	\$826.00	\$847.00
12	\$827.50	\$860.50	\$884.50	\$908.50
13	\$880.50	\$919.00	\$946.50	\$975.00

Title(s):
WORKFORCE ADMINISTRATOR
WORK FORCE ADMINISTRATOR (WFH)

Step	2/12/2022	2/12/2023	2/11/2024	2/9/2025
1	\$419.00	\$419.00	\$419.00	\$419.00
2	\$446.00	\$447.50	\$449.00	\$450.00
3	\$475.00	\$478.50	\$481.00	\$483.00
4	\$505.50	\$511.00	\$515.00	\$519.00
5	\$538.50	\$546.00	\$551.50	\$557.00
6	\$573.00	\$583.50	\$591.00	\$598.00
7	\$610.50	\$623.50	\$633.00	\$642.50
8	\$650.00	\$666.50	\$678.00	\$689.50
9	\$692.00	\$712.00	\$726.00	\$740.50
10	\$736.50	\$760.50	\$778.00	\$795.00
11	\$784.00	\$813.00	\$833.00	\$854.00
12	\$835.00	\$868.50	\$892.50	\$917.00
13	\$889.00	\$928.00	\$956.00	\$984.50

Title(s):
CLERK
CLERK (WFH)

Step	2/12/2022	2/12/2023	2/11/2024	2/9/2025
1	\$375.50	\$375.50	\$375.50	\$375.50
2	\$402.00	\$403.50	\$404.50	\$405.50
3	\$430.50	\$433.50	\$436.00	\$438.00
4	\$461.00	\$466.00	\$469.50	\$473.00
5	\$494.00	\$501.00	\$506.00	\$511.00
6	\$529.00	\$538.50	\$545.00	\$551.50
7	\$566.50	\$578.50	\$587.00	\$596.00
8	\$606.50	\$622.00	\$632.50	\$643.50
9	\$649.50	\$668.50	\$681.50	\$695.00
10	\$695.50	\$718.00	\$734.00	\$750.50
11	\$744.50	\$772.00	\$791.00	\$810.50
12	\$797.50	\$829.50	\$852.00	\$875.50
13	\$854.00	\$891.50	\$918.00	\$945.50

Title(s):
VIDEO SOLUTION SPECIALIST
VIDEO SOLUTION SPECIALIST (WFH)

Step	2/12/2022	2/12/2023	2/11/2024	2/9/2025
1	\$600.00	\$600.00	\$600.00	\$600.00
2	\$623.50	\$625.50	\$627.00	\$628.50
3	\$648.00	\$652.50	\$655.50	\$659.00
4	\$673.00	\$680.50	\$685.50	\$690.50
5	\$699.50	\$709.50	\$716.50	\$723.50
6	\$726.50	\$739.50	\$749.00	\$758.00
7	\$755.00	\$771.50	\$782.50	\$794.50
8	\$784.50	\$804.50	\$818.00	\$832.50
9	\$815.00	\$838.50	\$855.00	\$872.00
10	\$847.00	\$874.50	\$894.00	\$914.00
11	\$880.00	\$912.00	\$934.50	\$957.50
12	\$914.50	\$951.00	\$977.00	\$1,003.50
13	\$950.00	\$991.50	\$1,021.00	\$1,051.50

NOTE: 2023 - 2025 wages displayed here may be increased for COLA. Please see the online version of the contract posted on the DIRECTV Employee Portal for the current wage schedules.